



Access to Scripts, Reviews of Results and Appeals Procedures

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Centre Name	Thrybergh Academy
Centre Number	36477
Current procedures reviewed by	Lucy Pendle
Current procedures approved by	Elliot Montgomery
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Key staff involved in the procedures

Role	Name
Exams officer	Lucy Pendle
Senior leader(s)	Steve Rhodes/Elliot Montgomery/Scott Rushton/Matt Boucher/Emma Heafield/Michelle Diskin
Head of centre	David Burnham

These procedures are reviewed and updated annually to ensure that Thrybergh Academy deals with candidates' requests for access to scripts, clerical checks, reviews of marking, reviews of moderation and appeals to the awarding bodies in accordance with current requirements and regulations.

Reference in these procedures to GR and PRS refer to the JCQ publications **General Regulations for Approved Centres** and **Post-Results Services**.

Introduction

Following the issue of results, awarding bodies make post-results services available.

The JCQ post-results services currently available are detailed below.

Access to Scripts (ATS):

Copies of scripts to support reviews of marking

Copies of scripts to support teaching and learning

Reviews of Results (RoRs):

Service 1 (Clerical re-check)

Service 2 (Review of marking)

Priority Service 2 (Review of marking)

Service 3 (Review of moderation) - This service is not available to an individual candidate

Appeals:

The appeals process is only available after receiving the outcome of a review of results (PRS 5.1)

Purpose of the procedures

The purpose of these procedures is to confirm how Thrybergh Academy deals with candidates' requests for access to scripts, clerical re-checks, reviews of marking, reviews of moderation and appeals to the awarding bodies in compliance with JCQ regulations (GR 5.13).

Details of these procedures are made widely available and accessible to all candidates by candidate pre-exam assembly, and information on the school website.

The arrangements for post-results services

Candidates must be made aware of the arrangements for post-results services prior to the issue of results (GR 5.13). A review of moderation cannot be undertaken upon the work of an individual candidate or the work of candidates not in the original sample (PRS 4.3).

At Thrybergh Academy candidates are made aware of the arrangements for post-results services prior to the issue of results via assemblies and emails to their student accounts.

Candidates are also informed of the periods during which senior members of centre staff will be available/accessible immediately after the publication of results so that results may be discussed, and decisions made on the submission of reviews of marking (GR 5.13, PRS 4.1).

Candidates are made aware/informed by the candidate pre-exam assembly. Candidates are also signposted to the EARs information on the school website via email before results day, and verbally on results day itself.

Full details of the post-results services, deadlines for requesting a service and the fees charged (where applicable) are provided by the Exams Officer and Mr Montgomery prior to the issue of results - an email is sent to all candidates and their parents signposting them to the information on the school website. On results day, staff verbally signpost candidates to the school website for further information regarding EARs.

Dealing with requests

All post-results service requests from internal candidates must be made through the centre (GR 5.13)

At Thrybergh Academy the process to request a service is by speaking to their subject teacher who will refer this to the Exams Officer. Candidates who request an EAR have the option to pay for this service at no extra cost other than the charge from the awarding body. All payments for EARs that have been requested by the candidates must be paid in full prior to processing.

Candidate consent

Candidates must provide their written consent for clerical re-checks, reviews of marking and access to scripts services offered by the awarding bodies after the publication of examination results (GR 5.13)

Thrybergh Academy will acquire written candidate consent (accepting informed consent via candidate email) in all cases before a request for a clerical re check, a review of marking or an access to scripts service is submitted to the awarding body.

Acquire informed candidate consent to confirm the candidate understands that the final subject grade and/or mark awarded following a clerical re- check or a review of marking, and any subsequent appeal, may be lower than, higher than, or the same as the result which was originally awarded. Only collect candidate consent after the publication of results

Consent forms or e-mails from candidates will be retained for at least six months following the outcome of a clerical re-check or review of marking or any subsequent appeal (PRS 4.2)

Submitting requests

Thrybergh Academy will:

- Submit requests electronically for clerical re-checks, reviews of marking, reviews of moderation and access to scripts by the published deadline(s) in accordance with the JCQ publication **Post-results services** (GR 5.13)

- Submit requests for appeals in accordance with the JCQ publication **A guide to the awarding bodies' appeals processes** (GR 5.13)

Dealing with outcomes

Thrybergh Academy will ensure outcomes of clerical re-checks, reviews of marking, reviews of moderation and appeals are made known to candidates as soon as possible (GR 5.13)

Candidates will be notified by email and they will receive a copy of the notification of the outcome by the awarding body.

Managing disputes

At Thrybergh Academy any dispute/disagreement will be managed in accordance with the internal appeals procedure to manage disputes when a candidate disagrees with a centre decision not to support a clerical re-check, a review of marking, a review of